



# White 2

## User Guide

U87-W2 Series

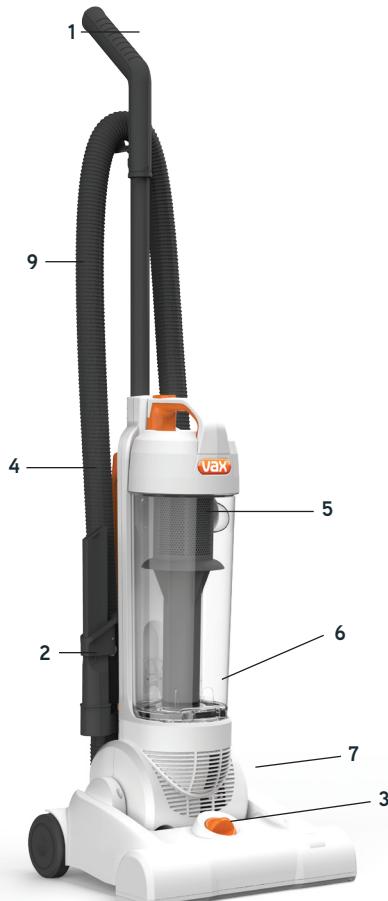
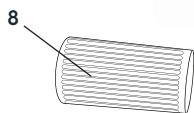
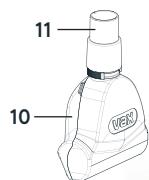
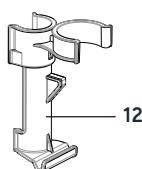


Vax Careline: (UK) 0844 412 8455  
(ROI) 1-800 928 308

# Your machine

- 1 Handle
- 2 2-in-1 tool (crevice tool and dusting brush)
- 3 Brushbar height adjust
- 4 Cord wrap (hidden)
- 5 Separator
- 6 Dirt container
- 7 On/off button (hidden)
- 8 HEPA central filter
- 9 Hose
- 10 TurboTool (some models only)
- 11 TurboTool connector (some models only. NOTE: This will be attached to the TurboTool)
- 12 TurboTool holder (some models only)

**PLEASE NOTE:** Some parts may vary according to model. Please check inside flap of box for more details.



# General Safety Information

## FOR HOUSEHOLD USE ONLY.

When using the vacuum cleaner, basic safety precautions should always be observed, including the following:

1. Only use the vacuum cleaner indoors on dry surfaces.
2. Turn off the vacuum cleaner controls before disconnecting or connecting from the mains supply.
3. Always unplug the vacuum cleaner before connecting or disconnecting the vacuum hose and accessories.
4. Children should be supervised to ensure that they do not play with the appliance.
5. This appliance can be used by children aged 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children without supervision.
6. Use only as described in this manual. Use only Vax recommended attachments.
7. Do not use the vacuum cleaner if it has been dropped, damaged, left outdoors or dropped into water. Do not use the vacuum cleaner with a damaged cord or plug. If the supply cord is damaged, it must be replaced by the manufacturer or a recommended Service Agent to avoid hazard and invalidating the guarantee.
8. Do not pull or carry by cord/hose. Do not use the cord/hose as a handle, close a door on the cord/hose or pull cord/hose around sharp edges or corners. Do not run the vacuum cleaner over the cord/hose. Keep the cord away from heated surfaces.
9. Do not handle the plug or vacuum cleaner with wet hands. Do not use outdoors or on wet surfaces.
10. Do not put any objects into openings. Do not use with any openings blocked and do not restrict air-flow. Keep all openings free of dust, lint, hair or anything that might reduce airflow.
11. Keep hair, loose clothing, fingers and all parts of the body away from openings and moving parts.
12. Do not pick up hot coals, cigarette butts, matches or any hot, smoking or burning objects.
13. Do not pick up flammable or combustible materials (lighter fluid, petrol, kerosene etc.) or use in the presence of explosive liquids or vapours.
14. Do not vacuum up harmful or toxic material (chlorine, bleach, ammonia, drain cleaner etc.).
15. Do not vacuum up hard or sharp objects such as glass, nails, screws, coins, etc.
16. Do not use without ALL of the filters in place.
17. Take extra care when vacuuming on stairs.
18. Keep vacuuming area well lit.
19. Store the vacuum cleaner in a cool, dry area.
20. Turn off the on/off switch before unplugging the vacuum cleaner
21. Use only CE-approved 13 amp extension cords. Non-approved cords may overheat. Care should be taken to arrange the cord so that the cord cannot be tripped over.

**WARNING:** Always switch off and unplug the vacuum cleaner from the electrical socket before assembling, opening or emptying the dirt container, or before connecting/disconnecting the attachments.

**CAUTION:** The vacuum cleaner is a very powerful unit. Before plugging the cord into the electrical socket, make sure the switch is in the 'off' position.

**IMPORTANT:** If the brushbar or hose is blocked, switch off the vacuum cleaner and remove the blockage(s) before re-starting the vacuum cleaner. See Maintenance; Clearing Blockages.

**IMPORTANT:** Cleaning filters maintains vacuum performance. Vax recommends that your filters should be checked and cleaned at least every 3 months (depending on the level of use). If your filters are washable make sure they are completely dry before inserting back into the vacuum cleaner.

**IMPORTANT:** The motor is equipped with a thermal cut-out. If for any reason the unit should overheat, the thermostat will automatically turn the unit off. Should this occur, unplug the vacuum cleaner from the electrical socket and turn off the switch. Remove dirt container and empty. Clean filters. Allow the unit to cool for approximately one (1) hour. To re-start, plug into an electrical socket and switch back on.

This vacuum cleaner is intended for household use only and NOT for commercial or industrial use.

**PLEASE KEEP THESE INSTRUCTIONS FOR FUTURE REFERENCE.**

# Getting started

PLEASE READ SAFETY INFORMATION BEFORE USE (PAGE 3)

## Assembling your upright



Using a crosshead screwdriver, remove the screw from the back of the unit as shown.



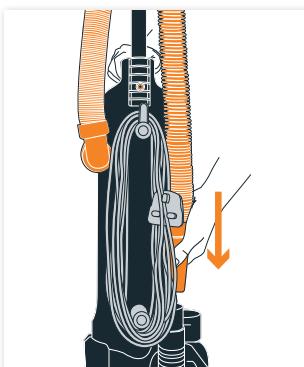
Slide the handle down onto the main body of the unit.



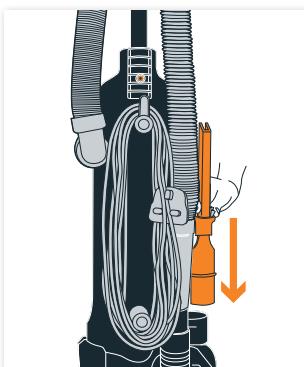
Return the screw and tighten, securing the handle into the main body of the unit.



Connect the upper hose to the upper hose connector, rotate hose clockwise to secure.

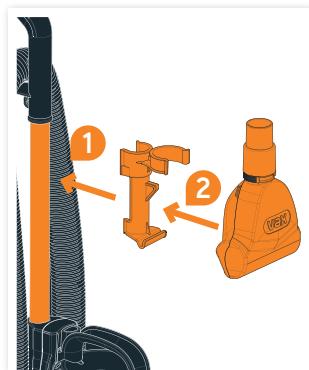


Insert the lower hose to the lower hose connector.



Place the 2-in-1 tool into the holder.

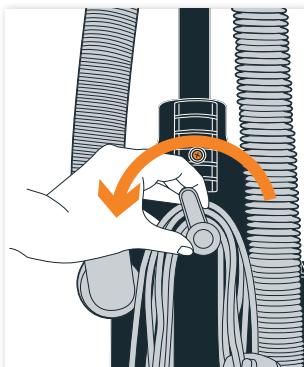
## Attaching the TurboTool holder



Attach the TurboTool holder to handle. Then fit the Turbotool to the TurboTool holder.

# How to use

## Operating the appliance

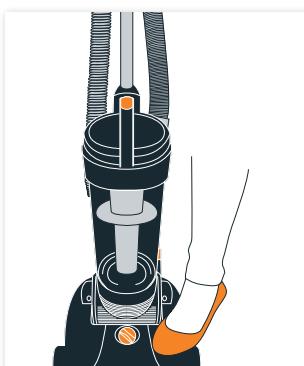


Twist the upper cord wrap to fully unwrap the cord then plug the unit into the electrical socket and turn on.



Select a floor height setting by adjusting the brush bar height.  
High – long carpet pile.  
Low – short carpet pile.  
Hard floors

**IMPORTANT:** Vax recommends that you raise the height of the brush bar to the hard floor position when using this cleaner on lino and hard floor due to constant rotation. Vax cannot be held responsible for damage to these surfaces if the consumer fails to take notice of this recommendation.



Place foot on the vacuum to recline the vacuum body as desired.

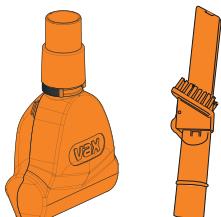


Place foot on the on/off button to switch the vacuum cleaner on.

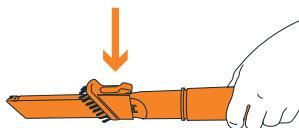
## Using the accessories



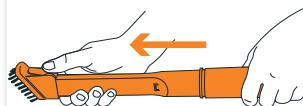
Pull out the lower hose from the lower hose connector.



Choose an accessory, then attach to the end of the hose.



To use the dusting brush, push the tab and slide up the dusting brush until it clicks into place.



**IMPORTANT:** When the vacuum cleaner is stood in the upright position, or when using the hose and tools, the brush bar height adjust must be set to the highest position.

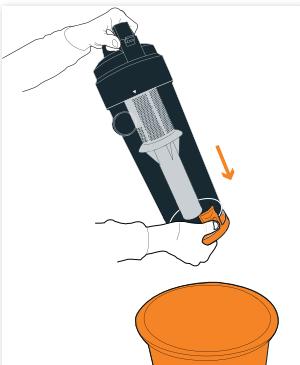
# Looking after your machine

## Emptying and cleaning the dirt container

Always switch off the appliance and unplug the mains socket before carrying out any maintenance.



Press dirt container release button to remove the dirt container.

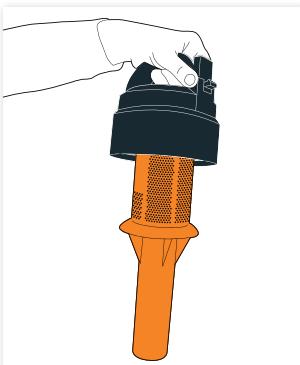


Hold dirt container over a bin and press the dirt container latch to open, allowing dirt to fall out.

## Cleaning the separator



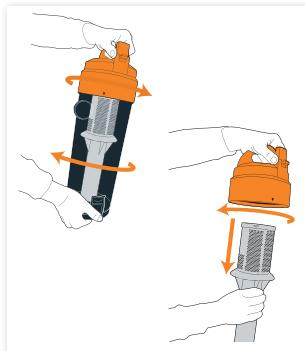
Turn the lid of the dirt container anticlockwise to remove.



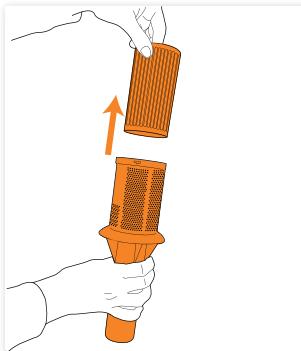
Wipe the separator with a cloth to remove any dirt.

## Cleaning the HEPA filter

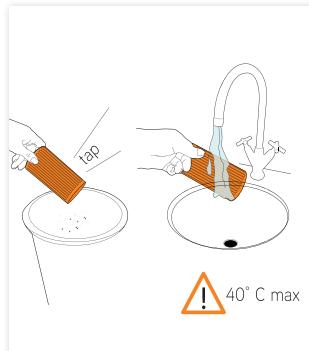
**IMPORTANT:** It is very important to keep the filters clean to maintain maximum performance of the vacuum. Vax recommend that your filters should be cleaned at least every 3 months (depending on the level of use). Do not use detergent to clean the filters.



Turn the lid of the dirt container anti-clockwise to remove the lid. Then turn the separator clockwise to remove filter from the dirt container lid.



Remove the HEPA central filter from the separator.



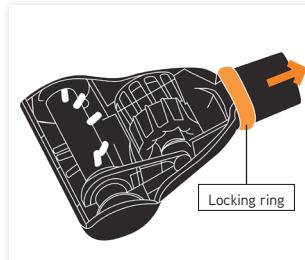
Tap the HEPA central filter against a bin and wash it under running water (max 40°C). Dry thoroughly (24 hrs) before returning filter to the unit.

## Clearing blockages

### Hose blockages

The flexible hose may be disconnected from the vacuum cleaner. Carefully remove any blockages found and reconnect the hose securely.

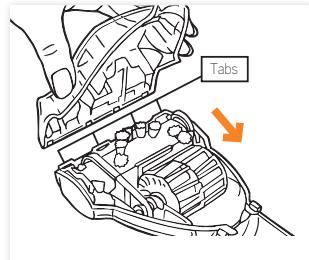
### TurboTool blockages



Slide off the locking ring.



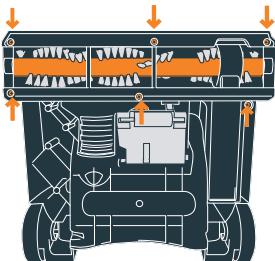
Detach lower housing and remove blockage.



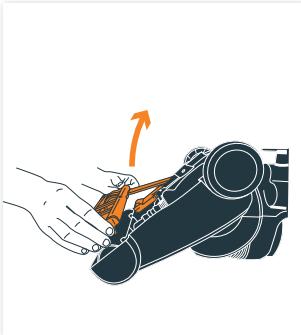
To re-assemble the TurboTool, ensure that the tabs are engaged and pivot the lower housing closed. Slip the locking ring over the neck of the TurboTool and into the groove to secure.

# Looking after your machine

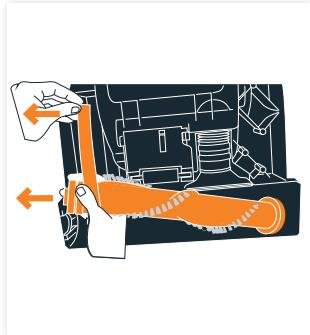
## Replacing the belt



Turn unit over and remove the six screws using a crosshead screwdriver as indicated by arrows.



Remove the brushbar cover from the base of the unit.



Lift the brush bar out of the base of the unit. Next, remove the belt from the brushbar and from the motor spindle towards the rear of the floor head. Replace the belt.

## Why won't the vacuum cleaner turn on?

- It may not be plugged into the electrical socket correctly; ensure that the plug is pushed in securely.
- The electrical socket may not be working properly; check the fuse or breaker, or consult an electrician.
- The motor thermostat may have tripped; switch off and unplug the vacuum cleaner, and leave for one hour before switching the cleaner back on.

## Why won't the vacuum cleaner pick up?

- The dirt container may be incorrectly installed; remove the dirt container from the unit by pressing the dirt container release button and then re-attaching it to the unit, ensuring it is locked firmly back into place.
- The filter may be clogged; refer to 'Maintenance: Cleaning the filters' on pages 9.
- The dirt container may be blocked; refer to 'Maintenance: Emptying and cleaning the dirt container' on page 8.
- There may be a blockage in the hose/tube; disconnect from the vacuum cleaner. Carefully remove any blockages found and reconnect securely.

## Why is dust escaping from the vacuum?

- The filter may be clogged; refer to 'Maintenance: Cleaning the filters' on pages 9.
- The dirt container may be blocked; refer to 'Maintenance: Emptying and cleaning the dirt container' on page 8.
- The dirt container may be incorrectly fitted; remove the dirt container from the unit by pressing the dirt container release button and then re-attaching it to the unit, ensuring it is locked firmly back into place.

## Why won't the accessories pick up properly?

- Hose blockages: remove the hose from the unit. Carefully remove any blockages found and reconnect hose securely.
- Accessory blockages: remove accessory from handle/tube. Carefully remove blockage and re-attach to the vacuum cleaner.
- The accessory may be faulty. Simply call us on **0844 412 8455** for assistance.

# Machine Overview

## Service & Help

Any queries or concerns about using your Vax, simply visit; **vax.co.uk/support - vaxireland.ie** or, call the Vax Careline. Calls are charged at the UK local rate. Please make a note of the serial number and model number of the vacuum cleaner before calling.

Vax Careline:  
(UK) 0844 412 8455  
(ROI) 1-800 928 308

Monday-Friday 8.30 to 6.30  
Saturday 9.00 to 5.00

## Consumables

To purchase spares and accessories, please visit **vax.co.uk/support**  
The use of genuine vax spare parts helps to maintain optimised  
performance and validates your guarantee



Type 61 filter kit: 1-1-132045-00  
Type 17 belt kit: 1-1-132048-00

## Technical Specification

Voltage:	220-240V -50Hz
Wattage:	1800W
Capacity:	2.4L
Cord length:	7m
Weight:	4.7kg (dependant on model)

Subject to technical change without notice.

## EEC Statement of Compliance

Manufacturer/EEC importer: Vax Limited, hereby on our own responsibility, declare that the U87-W2 series is manufactured in compliance with the following Directives:

**Safety:** 2006/95/EC Low Voltage Directive

**EMC:** 2004/108/EC Electromagnetic Compatibility Directive



## Disposal

This product should not be disposed of with the house-hold waste. Please recycle where facilities exist. Check with your Local Authority or retailer for recycling advice.



# Notes





Vax Ltd., Kingswood Road, Hampton Lovett, Droitwich, Worcestershire, WR9 0QH, UK  
email: [info@vax.co.uk](mailto:info@vax.co.uk) website: [vax.co.uk](http://vax.co.uk)